

Program Overview

The Department of Management and Operations at Washington State University offers students the opportunity to major in management and operations with an emphasis in operations management or organization management, minor in human resource/personnel management, or earn a doctorate with tracks in operations management or organization management. Our distance degree program offers a major in management and operations.

Graduates provide the research, leadership, and operations and production management for businesses in a variety of fields worldwide. They acquire the skills for structuring and controlling organizations, leading and motivating employees, managing teams, resource allocation and utilization, and quality control.

Distinctions

- The College of Business is **ranked 11th** among business programs at public universities in the western United States (*US News and World Report* 2007).
- The WSU MBA program was named one of *Princeton Review's* "**Best Business Schools**" for 2008.
- The College of Business is **among 2 percent of business schools worldwide** to achieve AACSB accreditation at the bachelor, master, and doctoral levels (Association to Advance Collegiate Schools of Business).
- The CB's nationally recognized International Business program sponsors faculty-led global learning in China, Greece, Italy, Korea, Norway, Switzerland, and Thailand, and **sends more students abroad** than any other college at WSU.



Faculty

The Department of Management and Operations faculty are of diverse research interests and ethnic backgrounds. They are committed to excellence in teaching and research in order to educate future leaders of business and society as well as scholars and teachers in the field. This commitment to teaching excellence is evidenced by membership in the University Teaching Academy, consisting of elite university faculty, and by numerous members who have received the college-wide Teaching Award. The commitment to research excellence is shown by publication in top journals every year. Additionally, nearly half of the faculty have been honored with the college-wide Research Excellence Award.

Careers in Management and Operations

A major in management and operations prepares students for work in manufacturing, service, for-profit, nonprofit, and government organizations. Typically, graduates start in entry-level positions that can include, but are not limited to, management training programs, supervisory positions, section or team leaders, or junior management positions. Graduates have accepted jobs at large organizations such as Boeing, Cintas, Enterprise, Macy's, Protiviti, Target, and Wolseley. They have also accepted jobs at smaller organizations, gone into family firms, or started their own business.



Michael C. Tompkins
(85 Business Administration/
Management) Owner/
President, Collision on
Wheels



Success in life depends on your level of passion and the willingness to take risks. The faculty and staff of the college of business prepare graduates by teaching world class fundamentals. Then each student is challenged to "Go Beyond" by applying their learning in diverse and real-world situations. CB graduates have the skills to become the next generation of business leaders in the global economy."

Internships

Internships are available to certified business major or minor students and can be taken for variable credit hours. Interested students should contact the department internship coordinator, Dr. Val Miskin, Todd 340D, 509-335-5643, or miskin@wsu.edu, for further information.

Required Courses

After taking 60 credit hours, completing 10 specified courses (EconS 101 and 102, Engl 101, Acct 230 and 231, B Law 210, MgtOp 215, Math 201 and 202, and MIS 250), and earning a 2.5 GPA, students can apply to certify into a specific major within business, such as management and operations. Certification is required for enrollment in all 300- and 400-level business courses. Summer courses transferred from a community college will not meet the deadline for fall certification. All business majors must complete the Global Learning Requirement.

Students should consult the *General Catalog* for course planning and must meet course requirements, as outlined in the *General Catalog*, in order to graduate. Requirements are subject to change.

In addition to WSU general education requirements and the College of Business graduation requirements, management and operations students must complete the program requirements of the degree.

Management and
Operations Advisor



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REQUIRED MANAGEMENT AND OPERATIONS COURSES

MgtOp 401—Leadership Skills for Managers

Choose six from:

MgtOp 315—Women in Management and Leadership
MgtOp 412[M]—Data Analysis and Business Forecasting
MgtOp 418—Quality Improvement for Management
MgtOp 440[M]—Advanced Operations for Management
MgtOp 450—Personnel and Human Resources Management
MgtOp 452[M]—Supply Chain Management
MgtOp 453[M]—International Management
MgtOp 455[M]—Staffing
MgtOp 456—Compensation Administration
MgtOp 470—Business Modeling
MgtOp 483[M]—Macro Organizational Behavior
MgtOp 485—Negotiation Skills
MgtOp 487—Business Ethics
MgtOp 489—Entrepreneurial Management
MgtOp 496—Seminar
Bus/Econ 300-400 level elective

The operations management track requires at least four courses from MgtOp 412, 418, 440, 452, or 470.

The organization management track requires at least four courses from MgtOp 315, 450, 453, 455, 456, 483, 485, 487, 489, or 496.

REQUIRED HUMAN RESOURCES/PERSONNEL MANAGEMENT MINOR COURSES

MgtOp 215—Statistics

Or Psych 311—Elementary Statistics in Psychology *

MgtOp 301—Principles of Management and Organization

MgtOp 401—Leadership Skills for Managers

MgtOp 450—Personnel and Human Resources Management

MgtOp 455[M]—Staffing

MgtOp 456—Compensation Administration

*Non business majors only

